

# NORTHEAST MONTANA HEALTH SERVICES, INC.

*“Committed to improving the quality of human life in our community”*

## FINANCIAL ASSISTANCE POLICY

### PLAIN LANGUAGE SUMMARY

Northeast Montana Health Services, Inc. is committed to providing access to medically necessary healthcare services to all patients. No one will be denied access to emergency medical services because of an inability to pay. This is a summary of the Northeast Montana Health Services, Inc. Financial Assistance Policy (FAP).

**AVAILABILITY** - Financial assistance may be available for individuals who are uninsured, underinsured, and ineligible for governmental programs (i.e. Medicaid or Medicare). It may also be available depending on the amount of the patient’s medical bills and whether the patient meets certain other eligibility criteria.

**ELIGIBILITY REQUIREMENTS** - Eligibility is generally determined by total household income based on the *Federal Poverty Level (FPL)* Guidelines released by the Department of Health and Human Services. If the patient’s total household income is at or below 200% of the federal poverty guidelines, they may be eligible for free care for emergency and medically necessary services. A patient qualifying for financial assistance under NEMHS’s Financial Assistance Policy with respect to emergency or medically necessary healthcare services will not be charged more than the amounts generally billed by NEMHS for the same services to patients who have insurance covering such care.

The Financial Assistance Policy, FAP application form and the FAP plain language summary are in English on the website, but can be offered in Spanish, French or German upon request.

Patients may receive free copies of the Financial Assistance Application and policy by:

- ❖ Visiting the website at [www.nemhs.net](http://www.nemhs.net)
- ❖ Visiting or mailing the Business Office at Trinity Hospital in Wolf Point, MT
- ❖ Visiting the Front Desk at Poplar Community Hospital in Poplar, MT
- ❖ Calling 406-653-6500 or 406-768-6100 and requesting a copy be mailed.

Completed applications may be turned in person or mailed to:

- ❖ The Business Office Manager at Trinity Hospital, 315 Knapp St, Wolf Point, MT 59201.
- ❖ The Front Desk at Trinity Hospital, 315 Knapp St., Wolf Point, MT 59201.
- ❖ The Front Desk at Poplar Hospital, 211 H St E, Poplar, MT 59255

Patients seeking more information or needing assistance in completing the Financial Assistance Policy may contact the NEMHS Business Office Manager at 406-653-6500.